

EAS User Guide

V1.3 – 2014-06-11

This guide helps you with using EVERY Environment Access Service (EAS)

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EAS Help Documentation

There are several User Guides for EAS:

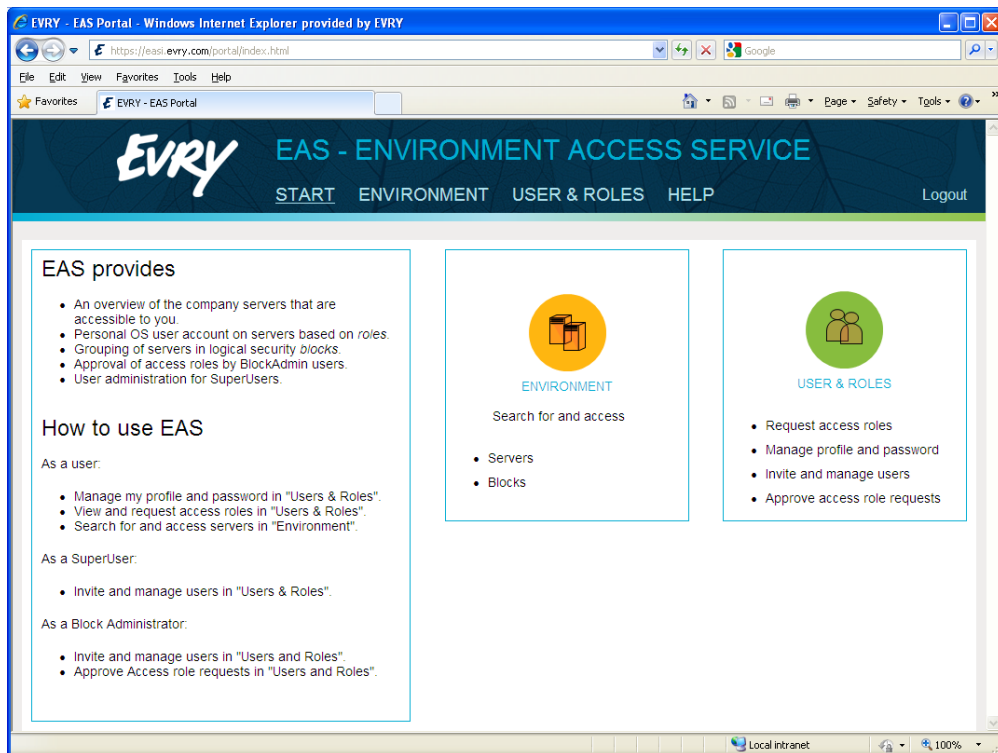
- **EAS Login Guide** – you find a link on the EAS login page – <https://easi.evry.com>
- **EAS User Guide** – for normal users - see “HELP” link when logged in to EAS.
- **EAS Admin Guide** – for super users and approvers - see “HELP” link when logged in to EAS.

EAS Overview – **READ THIS!**

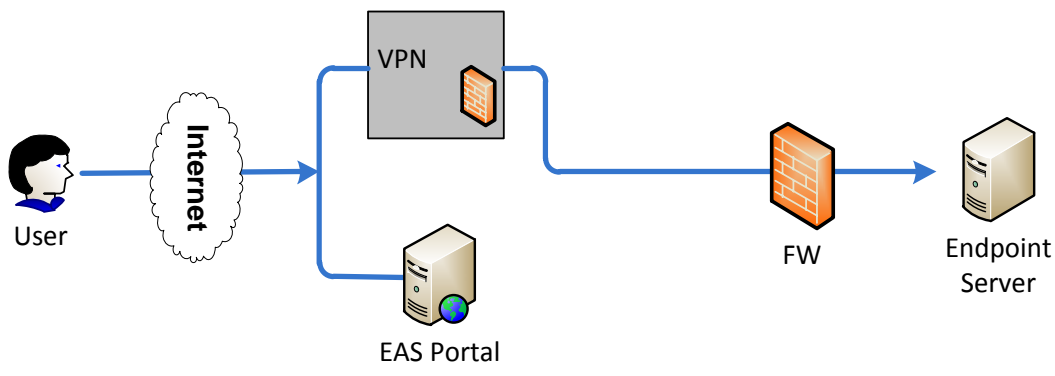
EAS – provides access into the IT environment of the organization you work for. EAS is aimed for technical / IT people that need to access computer servers or other IT devices that is in the IT infrastructure. EAS gives role based access to servers with personal user account in the operation system (OS) on the servers.

EAS can be used by the organizations own personnel or by vendors or subcontractors that do development, maintenance or other work on the organizations IT systems. EAS is commonly used for tasks such as application operation, application management, application testing, application development, application testing.

EAS provides a **Web Portal** (<https://easi.evry.com>) where you get an overview of available servers through the system database search screen. Login to web portal is protected by two factor strong authentication. Users can do self service such as password management or request access to additional servers.



EAS can be integrated with the organizations **VPN Service** so that EAS users can connect from their PC/workstation/device to the **endpoint server** through the VPN.



Connections to Windows endpoint servers are usually done using Remote Desktop Connections (RDP). Connections to open endpoint servers such as Linux or UNIX servers are usually done using Secure Shell (SSH).

Endpoint servers are organized into logical groups called **System Blocks**. The organization might have blocks for the servers that make up their ERP or CRM system so that the people that work on maintaining the system can get access to this block of servers.

The VPN Service can be configured to restrict network access to only certain IP addresses or ranges – called **Network Blocks**.

System Blocks and Network Blocks are fixed in EAS and cannot be edited by EAS users. But changes and additional blocks can be ordered from EVRY through the customer contact.

Access to servers and blocks are managed through **Roles** in the EAS WebPortal.

EAS End users can request access roles that give personal user access to the servers in a system block. Access requests are approved by the **Block Admins** – that is the EAS users that have the “Block Access Administrator” role for a certain block. There can be several people that have the Block Admin role for one block. And a person might be Block Admin for several blocks by having the “Block Access Administrator” roles for these blocks.

A special role in EAS is the **Super User** role. Users with this role can assign users to become Block Admins. Super Users might also do user administration such as disabling or deleting EAS users.

Both Super Users and Block Admins can **invite** new users to EAS. Users that get invited have to complete the **self-registration** process before being approved by the user assigned as their **Manager** in EAS. Once a new user is approved, he/she can access the EAS Web Portal on <https://easi.evry.com>

EAS Usernames and Password

Customers that have chosen the option “Tenant Specific & Branded Login Page” will have an own entry page into EAS that is branded with the company’s name and logo. Furthermore, this functionality will also allow the user to only know about one user name which is the “Domain User ID”.

Customers that have not chosen this option will get to the General Login Page where the users will need to supply the tenant ticker prefix upon login. This requires those users to know two user names: “Domain User ID” and “Service User ID”

User Name for customers using the Tenant Specific & Branded Login Page

As a user in EAS you have only one username that you need to know:

- **Domain User ID = yyyyyy**

When you login to EAS Web Portal on <https://easi.evry.com/<tenant ticker prefix>> you login using the “Domain User ID” that looks like this “yyyyyy”.

You received your Domain User ID in the EAS welcome email.

When you login to Endpoint Servers you need to use the username given to you on the server. This is usually your “Domain User ID”, but in some cases it might be different depending on the organizations naming standards. Super Users or Block Admins can give you information if you need to use another username than the Domain User ID.

Your Domain User ID is the username that is your main user id in the organization.

Example: James Bånn, has always had username “james” for the Windows login in his organization. This is his main corporate ident. His Domain User ID is then “james”.

In some screens in EAS you will see that users are also referred to with a user id that looks like eazzzzzz. This is the global user id used by EAS internally.

User Name for customers using the General Login Page

As a user in EAS you have at least two usernames that you need to know:

- **Service User ID = XXXX-yyyyyyy**

When you login to EAS Web Portal on <https://easi.evry.com> you need to use the “EAS Service User ID” that looks like this “XXXX-yyyyyy”.

You received you Service User ID in the EAS welcome email.

The Service User ID is composed from a prefix and the Domain User ID.

Example: James has a Service User ID that is “TCAP-james”.

- **Domain User ID = yyyyyy**

When you login to Endpoint Servers you need to use the username given to you on the server. This is usually your “Domain User ID”, but in some cases it might be different depending on the organizations naming standards. Super Users or Block Admins can give you information if you need to use another username than the Domain User ID.

Your Domain User ID is the username that is your main user id in the organization.

Example: James Bånn, has always had username “james” for the Windows login in his organization. This is his main corporate ident. His Domain User ID is then “james”.

In some screens in EAS you will see that users are also referred to with a user id that looks like eazzzzzz. This is the global user id used by EAS internally.

Password

In EAS you have a password. This password is used when logging in to Endpoint Servers.

Password is not needed to login to EAS Web Portal.

The EAS password can only be changed by the user itself. See Password Change section.

EAS Block Access Roles

Access to Endpoint Servers is controlled by roles. There might be several roles that give different level of access to the servers within one block.

- **Generic Application Administrator (GAA)** - gives personal account with super user access on servers in block (such as Linux/Unix root or Windows Administrator).
- **Generic Application Operator (GAO)** - gives personal account with power user access on servers in block (with memberships in OS groups that give the powers). This is the default role included in a block.
- **Generic Application User (GAU)** - gives personal account with end user access on servers in block (usually only gives OS login such as Linux/Unix SSH or Windows Remote Desktop)

In addition to this it might be special roles that give more specific access. These roles also appear in the roles list in EAS Users & Roles.

Frequently Asked Questions

What is the link to EAS?

<https://easi.evry.com>

Who can help me?

You can contact your local manager or the IT helpdesk in the organization you work for.

You can also contact the Super User. That is the person in CC on the mail that you got. Please make contact by sending an email.

Where can I get more information?

When you have logged into EAS, you can click the “HELP” link to find **EAS User Guide**.

Information about how to become a user, login can be found in **EAS Login Guide** on login page

<https://easi.evry.com>

Super users and approvers can find more information in EAS Admin Guide – click “HELP” link to find it.

Detailed User Guide

This chapter describes how to use EAS for end users. All users are able to perform these tasks

Login

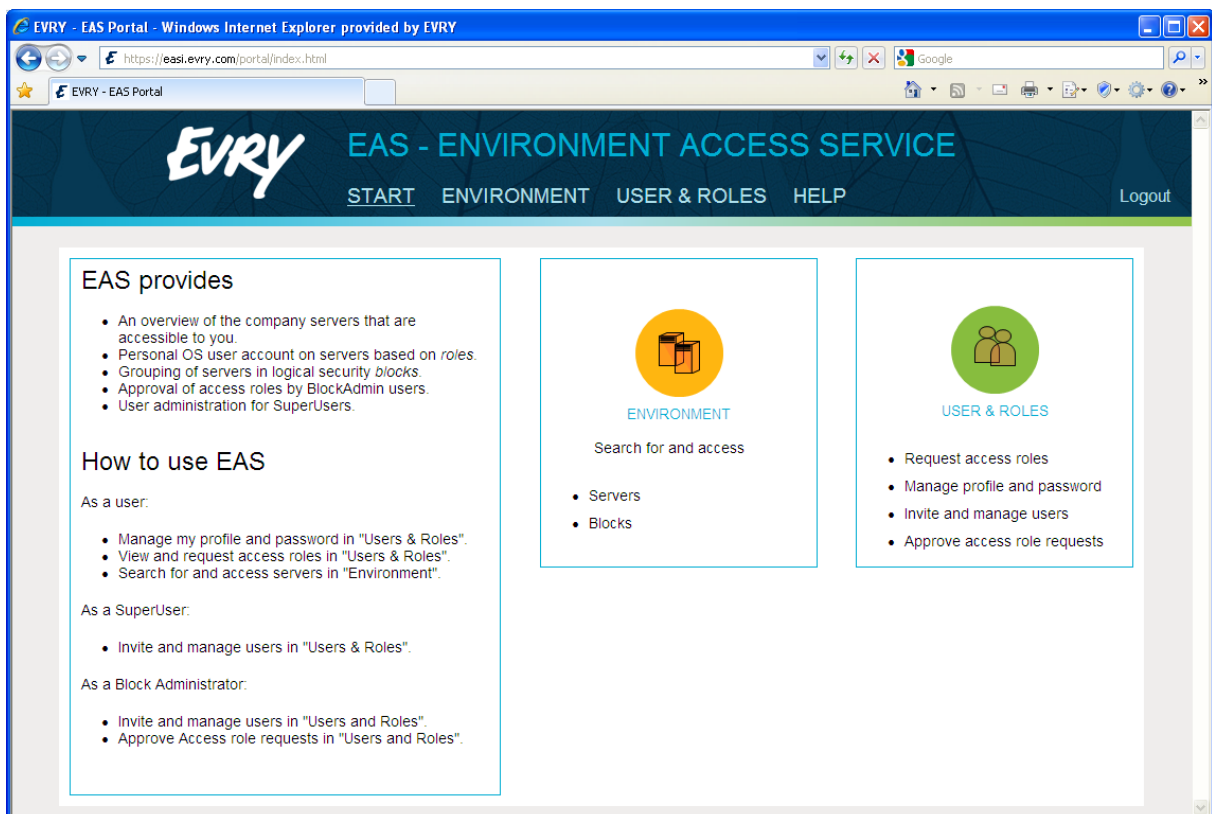
See the **EAS Login Guide** for information about login to EAS.

After successful login the Start Page appears.

Navigation

The start page has three main sections:

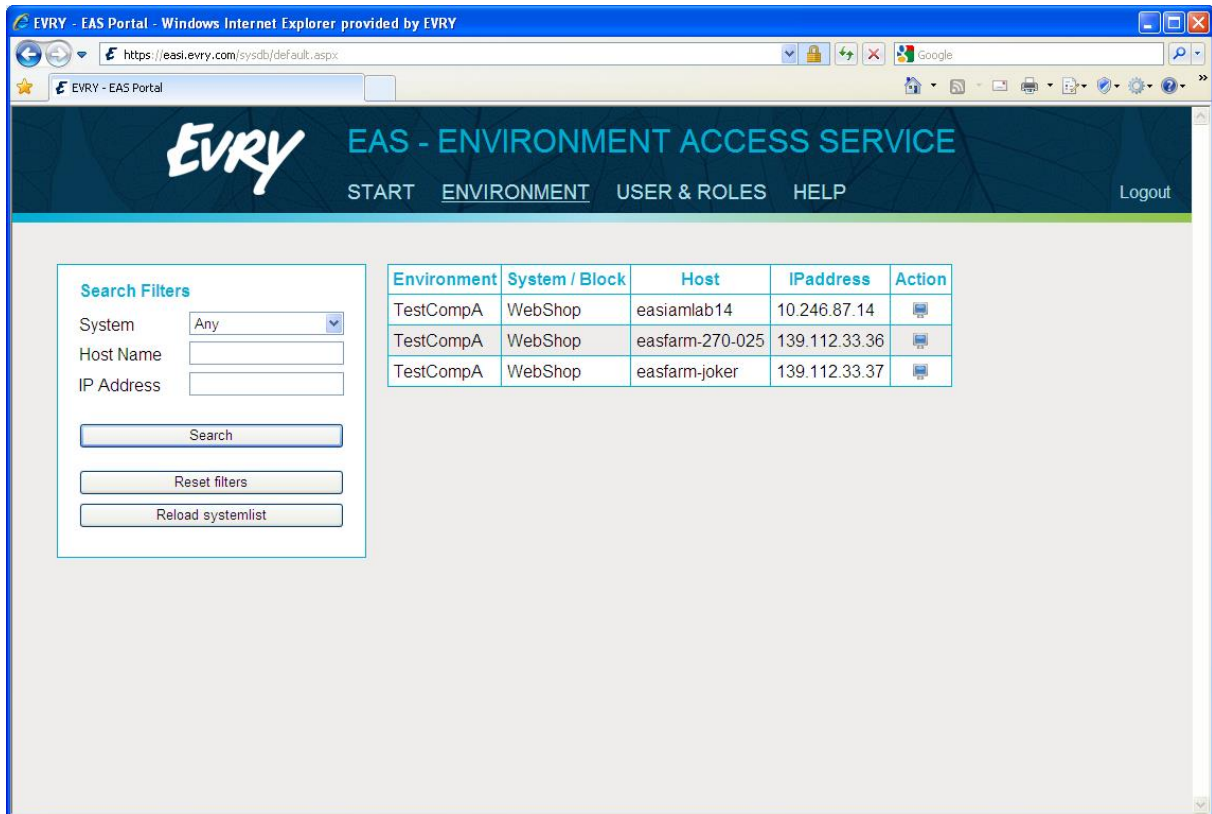
- Environment
- Users & Roles
- Help






Environment

The Environment page is used to see the server endpoints that you have access to.

Note! You will only see hosts in this page if you have a Block Access role for a System Block. If this list is empty it is because you do not have a role that gives you access to a block that contains hosts.



The screenshot shows the EVRY EAS - ENVIRONMENT ACCESS SERVICE web application. The page features a search filter section on the left and a table of environment data on the right. The search filters include System (Any), Host Name, and IP Address. The table lists three entries for TestCompA environments, all with WebShop blocks, and their respective hostnames and IP addresses.

Environment	System / Block	Host	IPAddress	Action
TestCompA	WebShop	easiamlab14	10.246.87.14	
TestCompA	WebShop	easfarm-270-025	139.112.33.36	
TestCompA	WebShop	easfarm-joker	139.112.33.37	

Using this page:

Search Filters

- **System** – Select the **System Block** to search for hosts in.
- **Host Name** – Enter a hostname. Use special characters to match parts of string. Note that the hostname is the name the server is known as in EAS (showing in the host column). This is not necessarily the hostname in the OS.
- **IP Address** – Enter an IP address such as 1.2.3.4. Use special characters to match parts of string. Note that this IP address is the IP that EAS knows about a server. This is not necessarily the main IP address used by the server – it might be a management network interface reachable through EAS.

Special characters for search

For use in textboxes in search criteria

* or % - 0 or more unspecified characters

? or _ - 1 unspecified character

"Text" - Text in quotes doesn't allow unspecified characters in front of, or behind, the text.

Search Results

- **Environment** – Organization this endpoint belongs to. You can only see the organization you work for here.
- **System Block** – Name of system block. This might be the name of the IT system this server belongs to. The same name is used under “Users & Roles” for the roles that gives access to these servers.
- **Host** – The name the endpoint is listed by in EAS. This is not necessarily the hostname in the OS.
- **IP Address** – The IP address of the endpoint that is listed by in EAS. This is not necessarily the main IP address used by the server – it might be a management network interface reachable through EAS.
- **Action** – Remote Desktop shortcut that will launch Remote Desktop.

Will only work if:

- If you run the browser on a Windows client computer.
- Will only work if the endpoint server is a Windows server that accepts RDP connections.
- Your user account on the endpoint server also needs to be either a Administrator or have permissions to connect with Remote Desktop (such as being member of “Remote Desktop Users”-group).
- You are connected to a network / VPN that has connectivity to the network where the endpoint server is. Having connectivity means that traffic is routed from you to the network where the endpoint is and that firewall is open for traffic on RDP port.

Connecting to Endpoint Server directly

You can connect to an Endpoint Server directly from a terminal program on your PC/workstation like this:

- **Remote Desktop**
Use Remote Desktop (or other programs such as Remote Desktop Manager) and connect to the **IP address** showing in the Environment search screen.
Note that you need to be connected to the VPN (or a network with connectivity to the endpoint network) to reach the endpoint server
- **SSH**

Use a SSH client program (such as Putty) and connect to the **IP address** showing in the Environment search screen.

Note that you need to be connected to the VPN (or a network with connectivity to the endpoint network) to reach the endpoint server

Your username on the endpoint server is usually the Domain User ID (see EAS Usernames and Password).

User & Roles

Profile Update

Use this screen:

The screenshot shows a web browser window titled "EVRY - EAS Portal - Windows Internet Explorer provided by EVRY". The address bar shows the URL: https://easi.evry.com/iam/im/edb/eas/index.jsp?task.tag=EAS_ModifyMyProfile&console.cat=3=Profile+Administration. The page header features the EVRY logo and the text "EAS - ENVIRONMENT ACCESS SERVICE". Navigation links include "START", "ENVIRONMENT", "USER & ROLES", and "HELP". A "Logout" link is in the top right. The user is logged in as "Will Operator".

The main content area has tabs for "Home", "Self Administration", and "Roles". Under "Tasks", there is a section titled "Update My Profile" with a legend indicating that fields with a red asterisk (*) are required. The form contains the following fields:

- User ID: TCAP-will
- Domain User ID: will
- *First Name: Will
- *Last Name: Operator
- *Full Name: Will Operator
- *Company: EVRY
- Email: will.operator@evry.com (Note: To modify this value please use the dedicated Self Administration task.)
- Mobile Phone: +4747474747 (Note: To modify this value please use the dedicated Self Administration task.)
- Department: (empty)

At the bottom of the form, there is a "Manager Details" section (collapsed) and "Submit" and "Cancel" buttons.

Mobile Phone Change

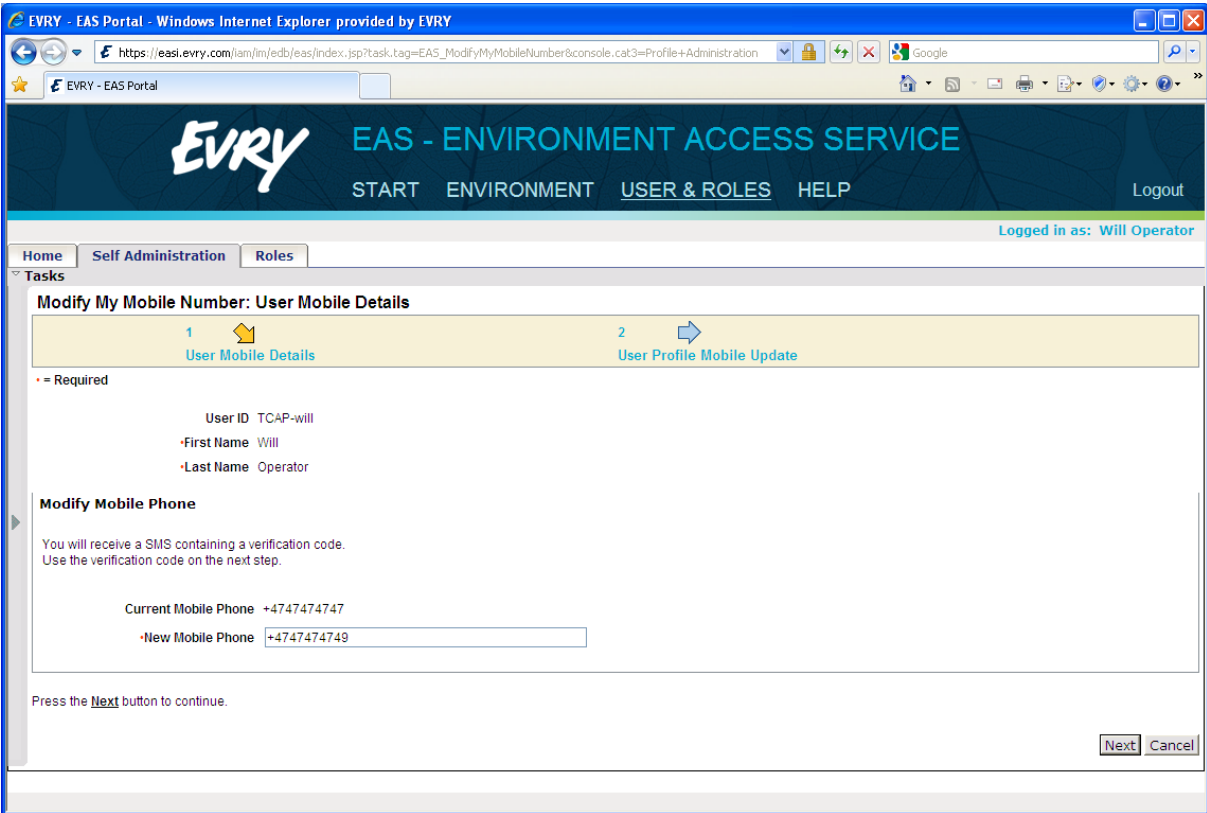
Changing your mobile number EAS is done in the Web Portal. You need to verify the new mobile number by entering a code that is sent to the new mobile.

Note that the EVRY Bypass Code APP on your mobile device needs to be registered with the same mobile number.

Make sure that you enter the mobile number like this (no spaces):

+4798765432

Use this screen:



The screenshot shows a web browser window titled "EVRY - EAS Portal - Windows Internet Explorer provided by EVRY". The address bar shows the URL: https://easi.evry.com/lan/in/edb/eas/index.jsp?task.tag=EAS_ModifyMyMobileNumber&console.cat3=Profile+Administration. The page header features the EVRY logo and the text "EAS - ENVIRONMENT ACCESS SERVICE". Navigation links include "START", "ENVIRONMENT", "USER & ROLES", and "HELP". A "Logout" link is in the top right. The user is logged in as "Will Operator".

The main content area is titled "Modify My Mobile Number: User Mobile Details". It contains two steps:

1. User Mobile Details
2. User Profile Mobile Update

Below the steps, there are fields for "User ID" (TCAP-will), "First Name" (Will), and "Last Name" (Operator). A section titled "Modify Mobile Phone" contains the following text: "You will receive a SMS containing a verification code. Use the verification code on the next step." Below this text are two fields: "Current Mobile Phone" with the value "+4747474747" and "New Mobile Phone" with the value "+4747474749". At the bottom right, there are "Next" and "Cancel" buttons. A note at the bottom left says "Press the Next button to continue."

EVERY - EAS Portal - Windows Internet Explorer provided by EVERY

https://easi.evry.com/lan/im/edb/eas/index.jsp?facesViewId=/app/page/profile/profile.jsp

EVERY - EAS Portal

EVERY EAS - ENVIRONMENT ACCESS SERVICE

START ENVIRONMENT USER & ROLES HELP Logout

Logged in as: Will Operator

Home Self Administration Roles

Tasks

Modify My Mobile Number: User Profile Mobile Update

1 2

User Mobile Details User Profile Mobile Update

* = Required

User ID TCAP-will
New Mobile Phone +4747474749

Verification

Please enter the verification code you received by SMS.
Then press **Finish** to save the new mobile phone number.

*Verification Code

Back Finish Cancel

Email Change

Changing your email EAS is done in the Web Portal. You need to verify the new email address by entering a code that is sent to the new email address.

The screenshot shows a web browser window titled "EVRY - EAS Portal - Windows Internet Explorer provided by EVRY". The address bar shows the URL: https://easi.evry.com/iam/im/edb/eas/index.jsp?task.tag=EAS_ModifyMyEmailAddress&console.cat3=Profile+Administration. The page header features the EVRY logo and the text "EAS - ENVIRONMENT ACCESS SERVICE". Navigation links include "START", "ENVIRONMENT", "USER & ROLES", and "HELP". A "Logout" link is in the top right. Below the header, it says "Logged in as: Will Operator".

The main content area has tabs for "Home", "Self Administration", and "Roles". Under "Self Administration", there is a "Tasks" section with a dropdown arrow. The task is titled "Modify My Email Address: User Email Details". It consists of two steps:

1. [User Email Details](#) (indicated by a yellow arrow icon)
2. [User Profile Email Update](#) (indicated by a blue arrow icon)

Below the steps, there is a list of user details:

- User ID: TCAP-will
- First Name: Will
- Last Name: Operator

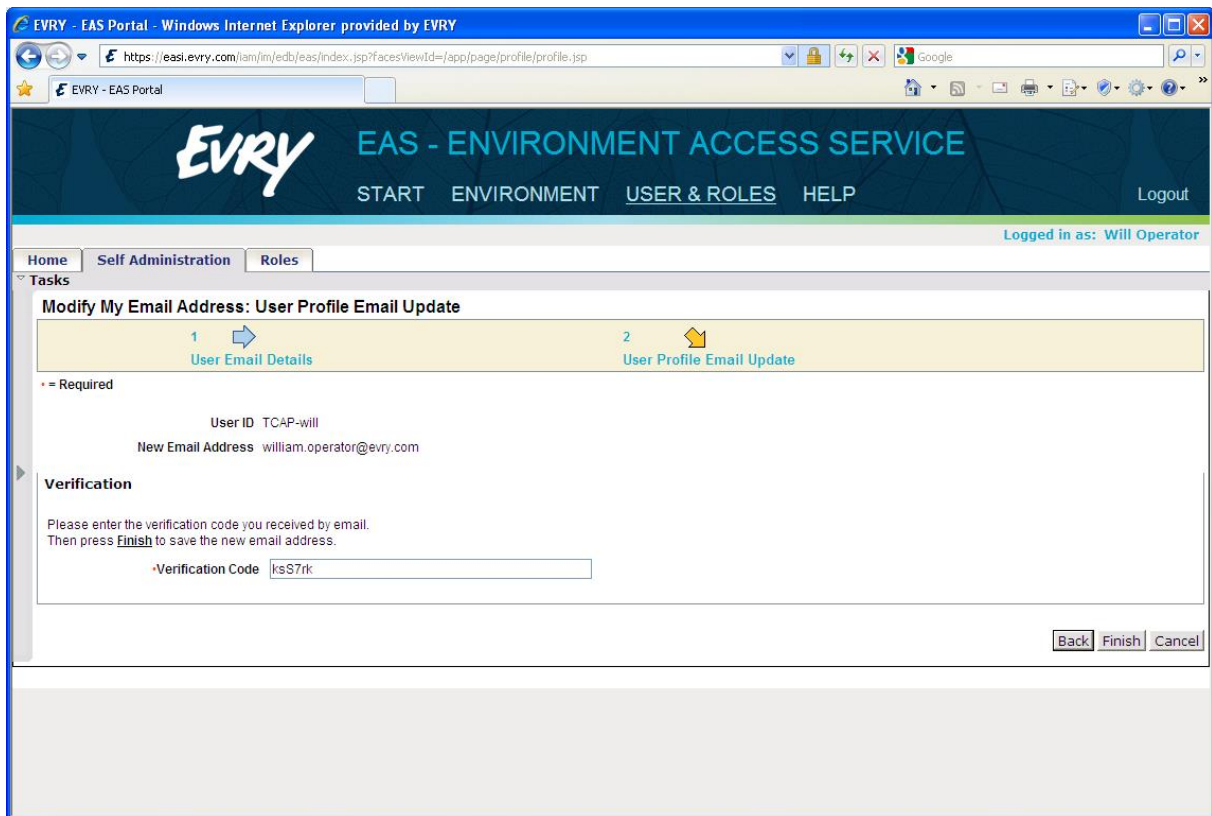
The "Modify Email Address" section includes the following information:

You will receive an email containing a verification code. Use the verification code on the next step.

Current Email Address: will.operator@evry.com

New Email Address:

At the bottom, there is a note: "Press the **Next** button to continue." and two buttons: "Next" and "Cancel".



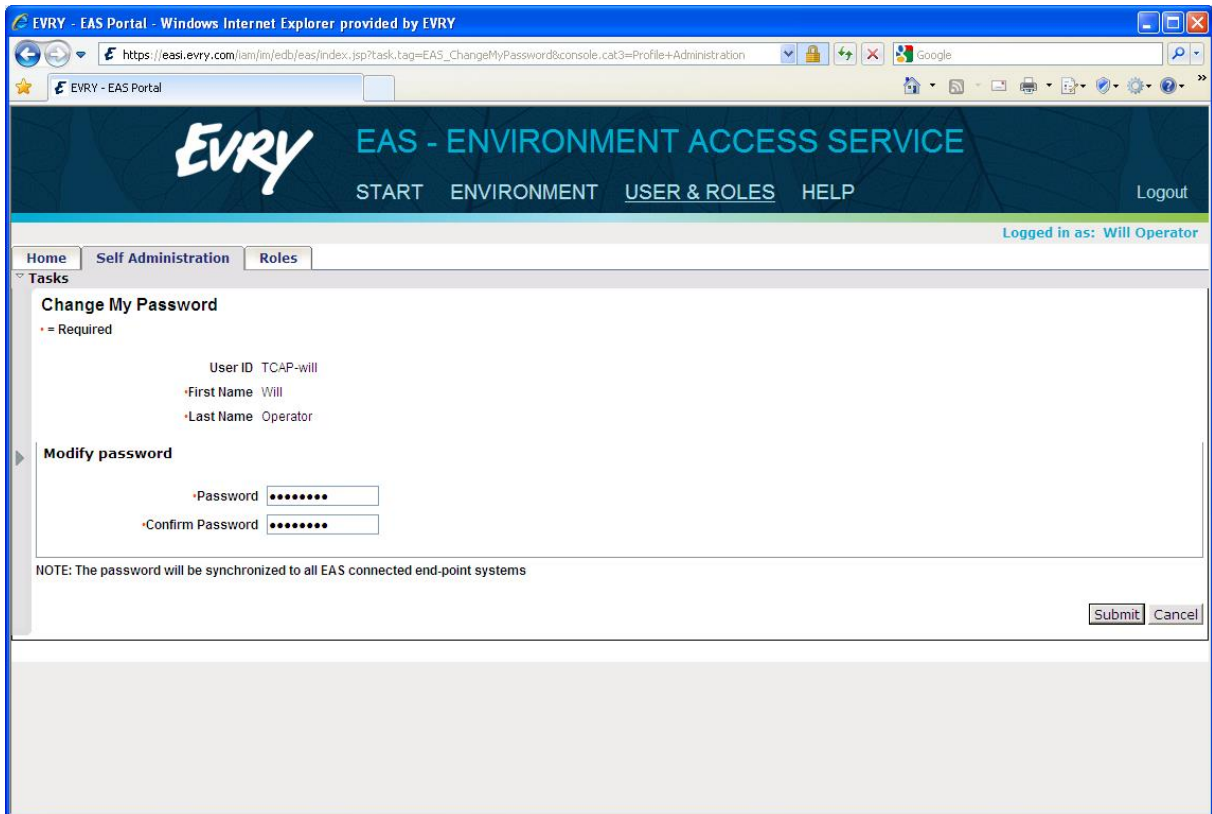
Password Change

The password set in EAS is the password you use to login to the endpoint servers where you have a personal account. You get a personal account by having a block access role.

The password you choose should be a strong password that is not easy to guess. The password must comply with any password policy on the endpoints.

Note:

- Changing the password in EAS Web Portal will change the password on endpoint servers immediately (please allow up to 15 minutes).
- Password will not be set on endpoints that are shut down or unavailable due to server issues or network issues.
- Changing the password will usually not unlock an account that has been locked or disabled.
- Trying to change to a password that is too weak or that has been used before might not be successful on endpoint servers (such as Windows) that have password policies. You will not get notification if setting the password fails. Your old password will still be active on the endpoint.

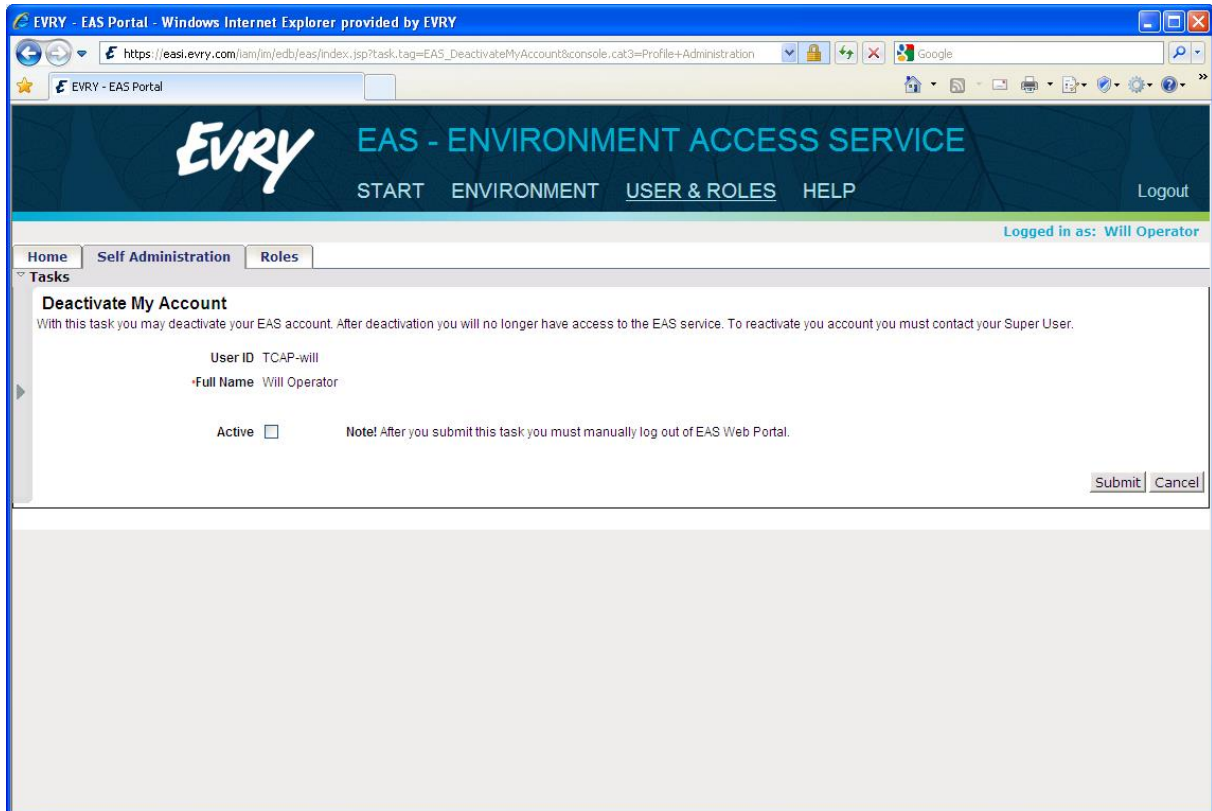


Self Deactivation

If your engagement has ended and you are not longer going to work for the organization, you might deactivate your EAS user account yourself. Your endpoint accounts will be deactivated as well.

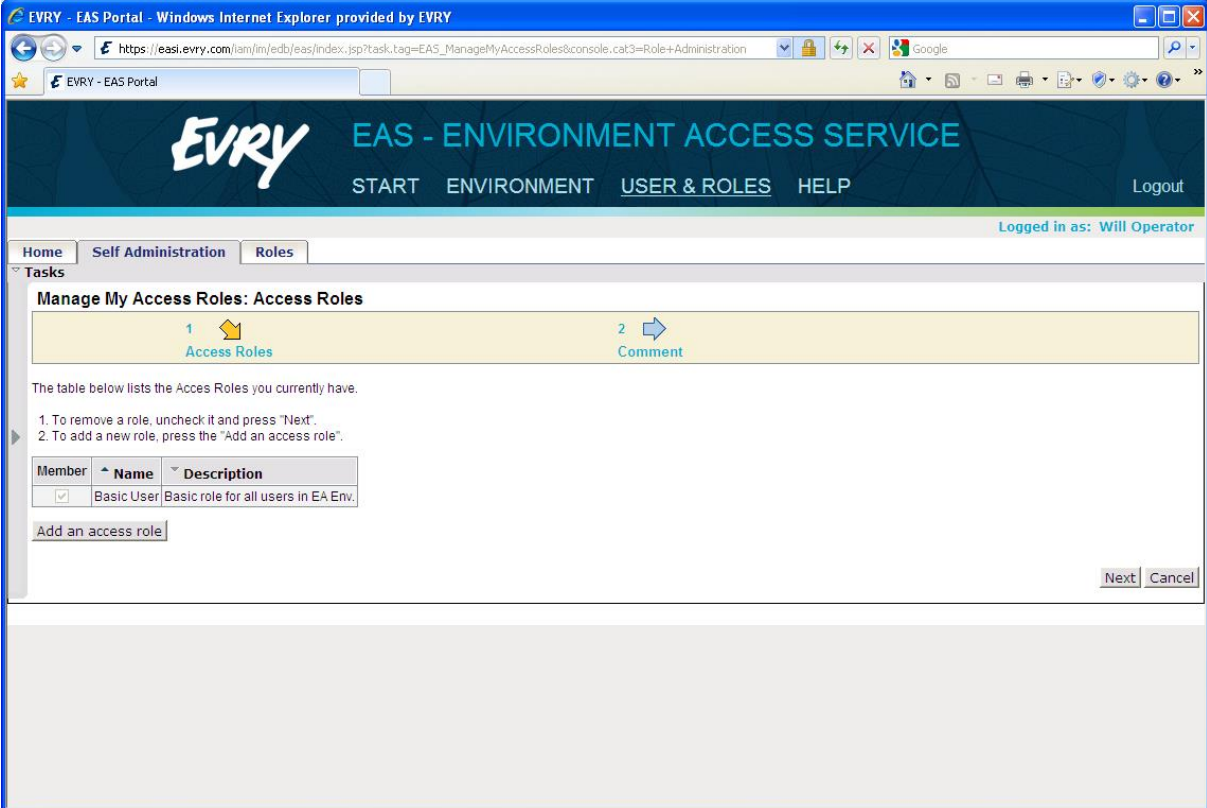
You will not be deleted until a Super User decides to do so.

Note: Only a Super User can activate you again.



Requesting Roles

Use these screens to request access to a block of servers:



The screenshot shows a web browser window displaying the EVRY EAS Portal. The page title is "Manage My Access Roles: Access Roles". The user is logged in as "Will Operator". The page features a navigation menu with "Home", "Self Administration", and "Roles" tabs. Below the navigation, there are two numbered steps: "1 Access Roles" and "2 Comment". A table lists the current access roles, with one role "Basic User" having a checked "Member" checkbox. Below the table is an "Add an access role" button and "Next" and "Cancel" buttons.

EVRY EAS - ENVIRONMENT ACCESS SERVICE

START ENVIRONMENT USER & ROLES HELP Logout

Logged in as: Will Operator

Home Self Administration Roles

Tasks

Manage My Access Roles: Access Roles

1 Access Roles 2 Comment

The table below lists the Acces Roles you currently have.

1. To remove a role, uncheck it and press "Next".
2. To add a new role, press the "Add an access role".

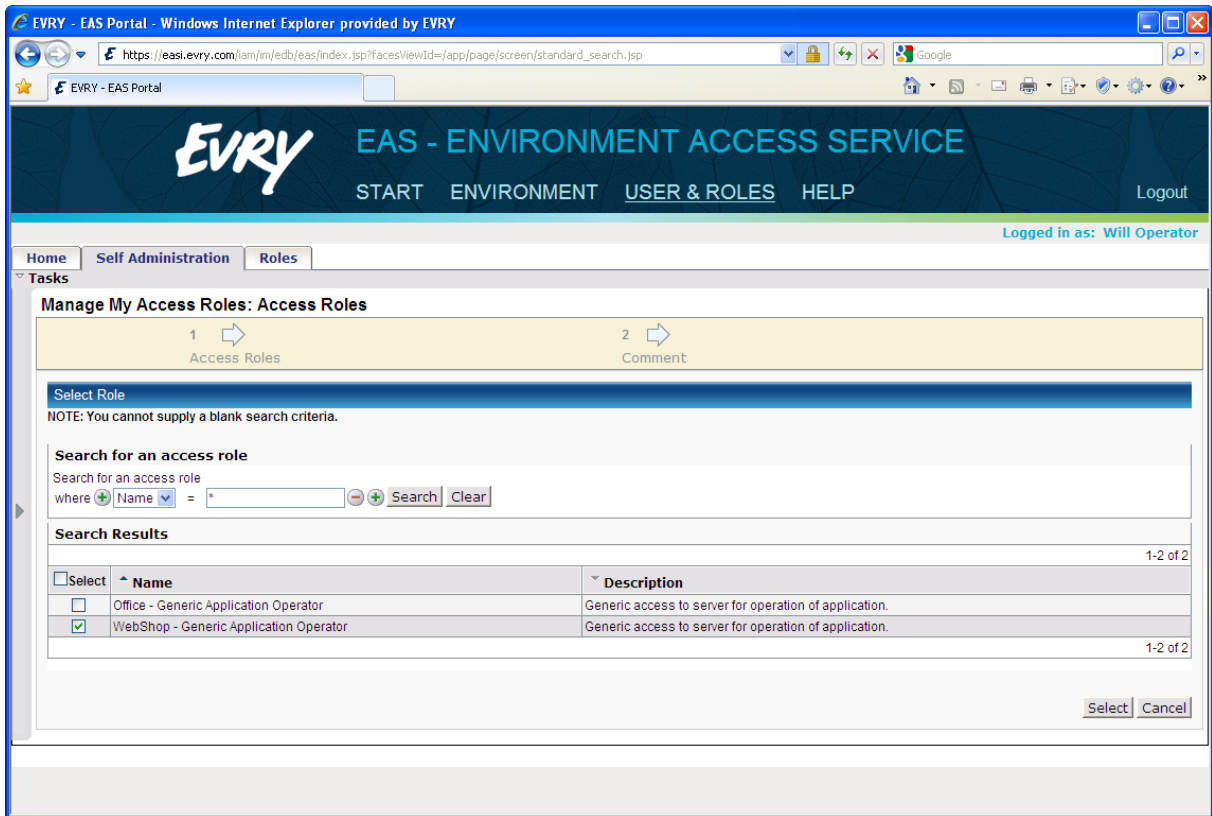
Member	Name	Description
<input checked="" type="checkbox"/>	Basic User	Basic role for all users in EA Env.

Add an access role

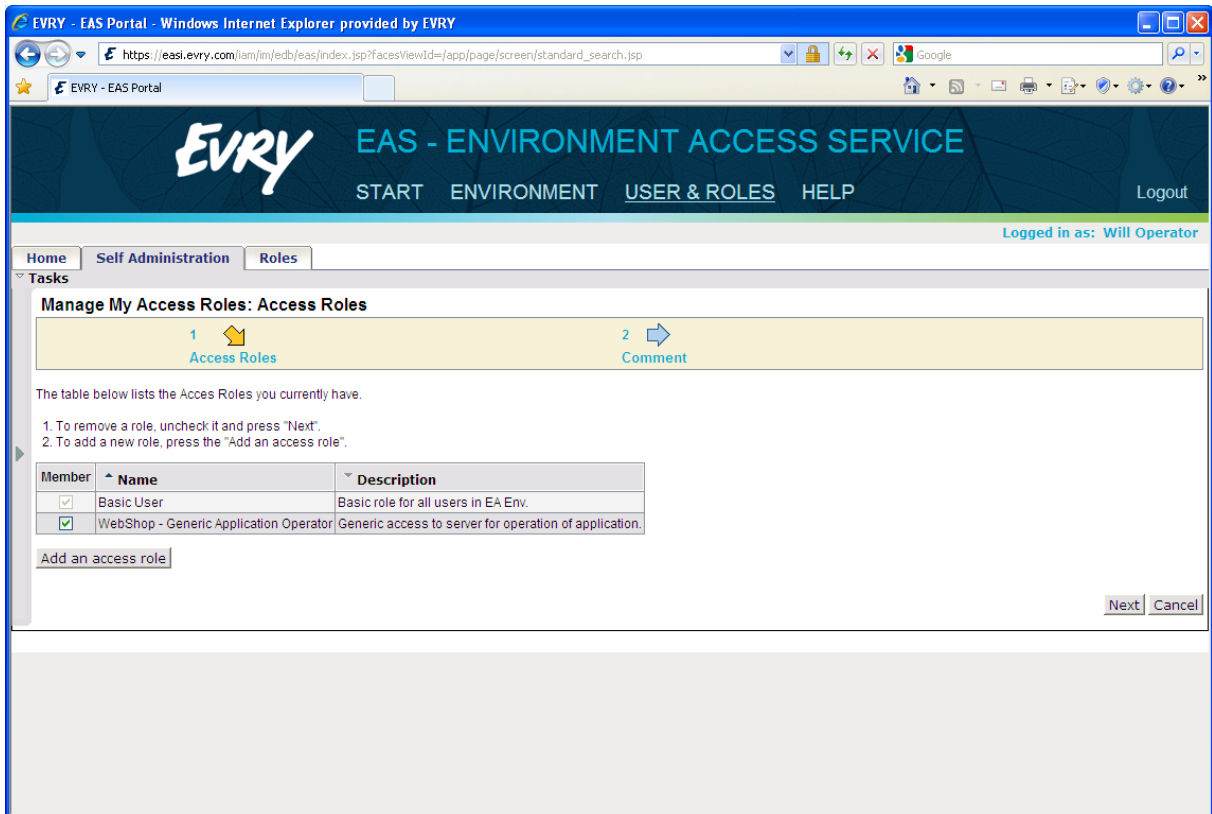
Next Cancel

Click "Add an access role".

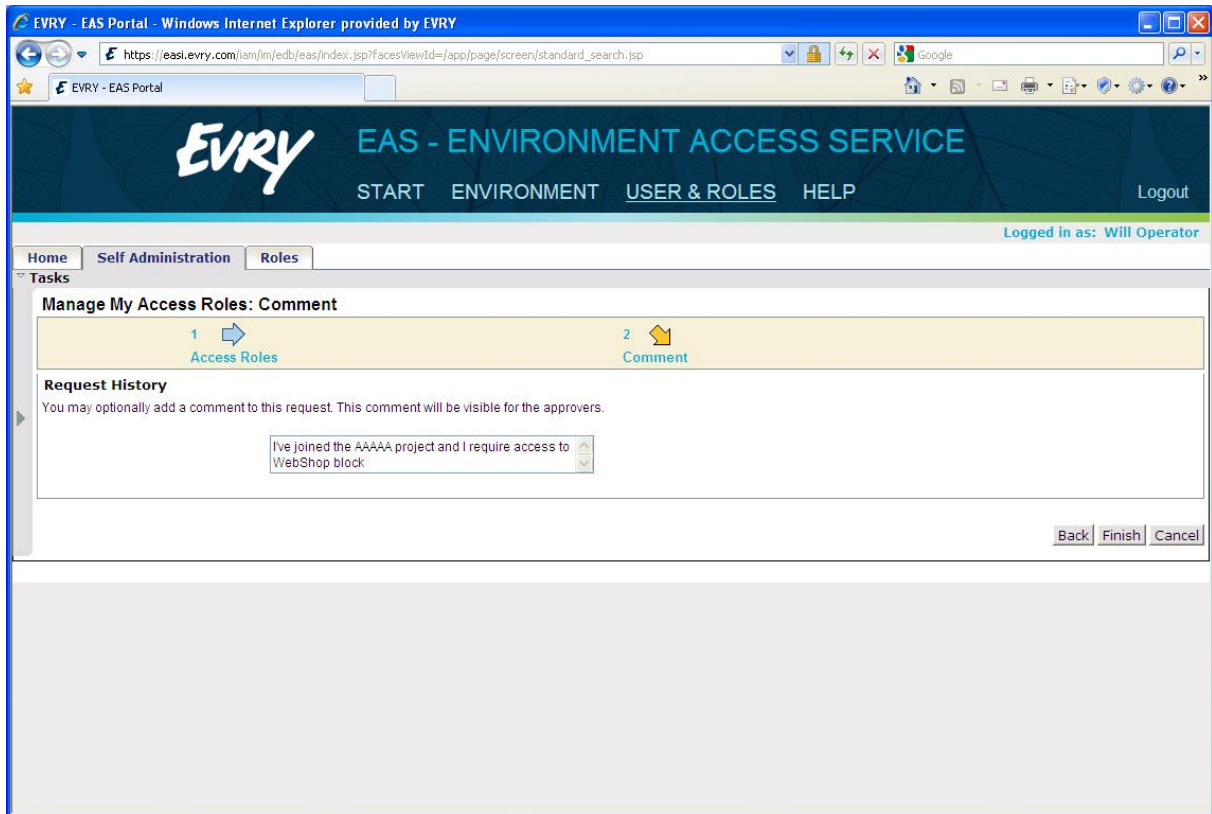
Then click "Search" to see list of available roles.



Select the roles you need (ask your manager / project manager / colleagues to get advice)



Click “Next” and enter a text that describes WHY you need this access. It is important to write a good explanation here as your organization might have formal audits controlling this.

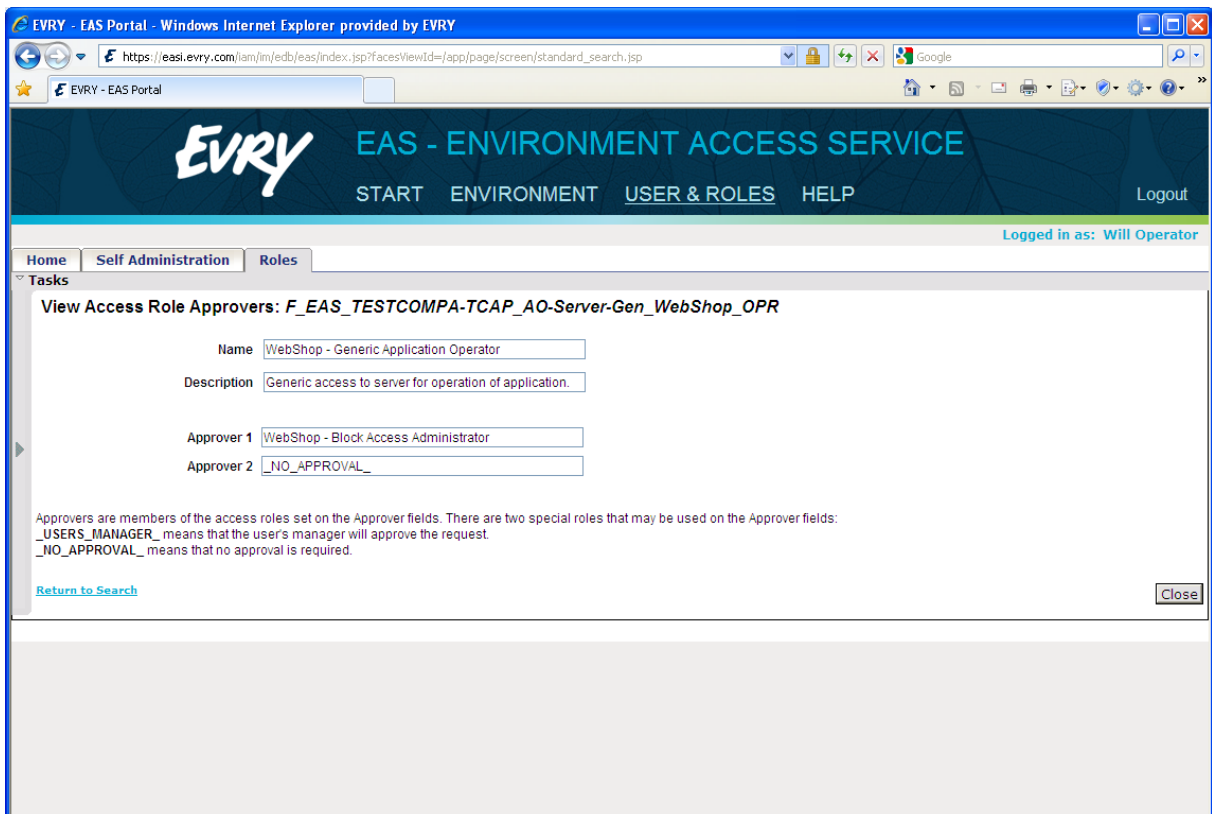
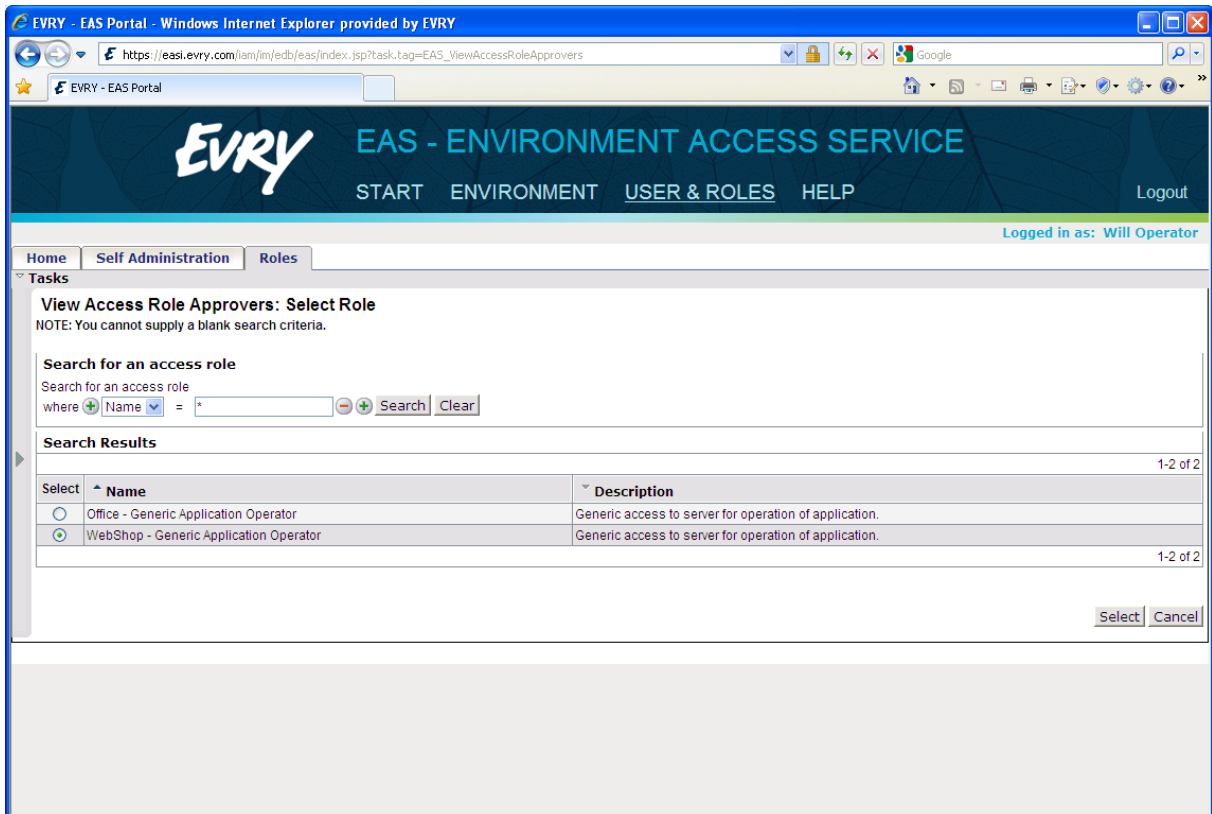


After you click “Finish” the role request is sent for approval. It might be several approvers (see below). You will receive an email when the request is approved or rejected.

Once the role is approved you can see the System Block name in the “System” drop-down on the “Environment” page.

Verifying Role Approvers

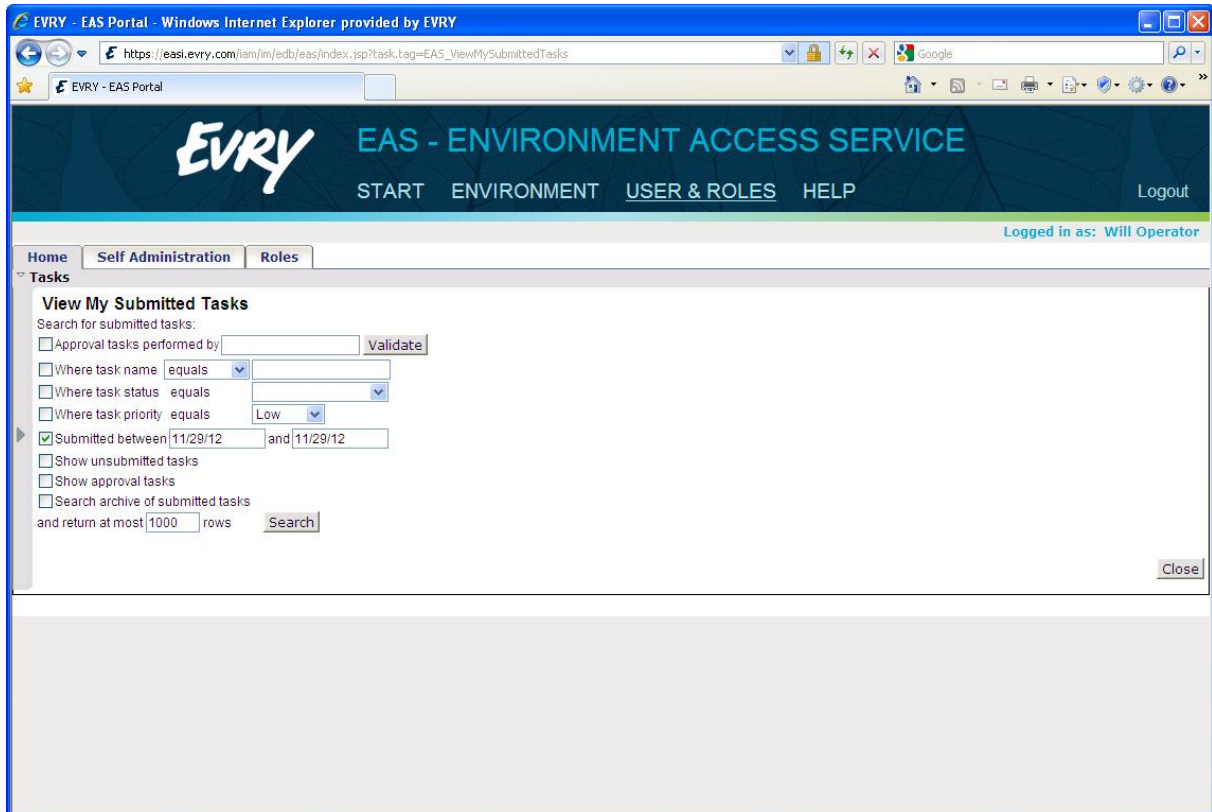
You can see which role that can approve a role request here:



Note that it is only the role name that shows in Approver 1/2 fields (not the names of the persons).

Troubleshooting

In EAS Users & Roles, each action that you do is handled as a task that might go through a workflow. For example when you request a role, the task is sent for approval. You can see the processing of these tasks under “View My Submitted Task”. This might be useful if you get in a situation where you feels that “nothing is happening..”. Please contact a Super User if you need help with a submitted task.



EVRY - EAS Portal - Windows Internet Explorer provided by EVRY

https://easi.evry.com/lan/im/edb/eas/index.jsp?facesViewId=/app/page/special/submitted_tasks.jsp

EVRY - EAS Portal

EVRY EAS - ENVIRONMENT ACCESS SERVICE

START ENVIRONMENT USER & ROLES HELP Logout

Logged in as: Will Operator

Home Self Administration Roles

Tasks

View My Submitted Tasks

Description	Status	Priority	Submitted	Last Updated	Last Operation
Manage My Access Roles task; User eata6193	Completed	Medium	11/29/2012 5:11 PM	11/29/2012 5:19 PM	There was no workflow process mapped to this task.

Search Tasks Refresh

Close

EVRY - EAS Portal - Windows Internet Explorer provided by EVRY

https://easi.evry.com/lan/im/edb/eas/index.jsp?facesViewId=/app/page/special/submitted_tasks.jsp

EVRY - EAS Portal

EVRY EAS - ENVIRONMENT ACCESS SERVICE

START ENVIRONMENT USER & ROLES HELP Logout

Logged in as: Will Operator

Home Self Administration Roles

Tasks

View My Submitted Tasks

Manage My Access Roles Task Details

Subject name eata6193 (Will Operator)
 Task performed by eata6193 (Will Operator)
 Task creation time Thursday, November 29, 2012 5:11:40 PM CET
 Task status Completed

Identity Policy Violations

Identity Policy Name	Type	Workflow Status	Message
No results.			

Included Events

Event Name	Description	Status	Submitted	Last Updated	Last Activity
Assign user access role	Assign user "eata6193" access role "F_EAS_TESTCOMPA-TCAP_AO-Server-Gen_WebShop_OPR"	Completed	11/29/2012 5:14 PM	11/29/2012 5:18 PM	After:AssignAccessRoleEvent - Event enqueued for Add Action 'Set ADGeneral Groups'
Synchronize user	Synchronize user "eata6193"	Completed	11/29/2012 5:18 PM	11/29/2012 5:18 PM	There was no default workflow process mapped to this event.
Modify user	Modify user "eata6193"; Generated By Policy Xpress	Completed	11/29/2012 5:18 PM	11/29/2012 5:19 PM	Global User "eata6193" and associated accounts updated successfully; (accounts updated: 1, unchanged: 0, failures: 0)
Assign user provisioning role	Assign user "eata6193" provisioning role "P_EAS_TESTCOMPA-TCAP_AO-Server-Gen_WebShop_OPR"	Completed	11/29/2012 5:18 PM	11/29/2012 5:18 PM	After:AssignProvisioningRoleEvent - Policy 'PX_Generate_UIDs' evaluated

EVRY - EAS Portal - Windows Internet Explorer provided by EVRY

https://easi.evry.com/iam/im/edb/eas/index.jsp?facesViewId=/app/page/special/submitted_tasks.jsp

EVRY - EAS Portal

Manage My Access Roles Task Details

Subject name eata6193 (Will Operator)
 Task performed by eata6193 (Will Operator)
 Task creation time Thursday, November 29, 2012 5:11:40 PM CET
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Identity Policy Violations

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Included Events

Event Name	Description	Status	Submitted	Last Updated	Last Activity
Assign user access role	Assign user "eata6193" access role "F_EAS_TESTCOMPA-TCAP_AO-Server-Gen_WebShop_OPR"	Completed	11/29/2012 5:14 PM	11/29/2012 5:18 PM	After:AssignAccessRoleEvent - Event enqueued for Add Action 'Set ADGeneral Groups'
Synchronize user	Synchronize user "eata6193"	Completed	11/29/2012 5:18 PM	11/29/2012 5:18 PM	There was no default workflow process mapped to this event.
Modify user	Modify user "eata6193": Generated By Policy Xpress	Completed	11/29/2012 5:18 PM	11/29/2012 5:19 PM	Global User "eata6193" and associated accounts updated successfully: (accounts updated: 1, unchanged: 0, failures: 0)
Assign user provisioning role	Assign user "eata6193" provisioning role "P_EAS_TESTCOMPA-TCAP_AO-Server-Gen_WebShop_OPR"	Completed	11/29/2012 5:18 PM	11/29/2012 5:18 PM	After:AssignProvisioningRoleEvent - Policy 'PX_Generate_UIDs' evaluated
Synchronize user	Synchronize user "eata6193"	Completed	11/29/2012 5:18 PM	11/29/2012 5:18 PM	There was no default workflow process mapped to this event.
Synchronize user	Synchronize user "eata6193"	Completed	11/29/2012 5:18 PM	11/29/2012 5:18 PM	There was no default workflow process mapped to this event.

Initiated Tasks

These tasks were created as part of initiating this task, and began executing immediately.

Description	Status	Priority	Initiated by	Submitted	Last Updated	Last Operation
No results.						

Prerequisite Tasks

These tasks must complete before this task can begin executing.

EVRY - EAS Portal - Windows Internet Explorer provided by EVRY

https://easi.evry.com/iam/im/edb/eas/index.jsp?facesViewId=/app/page/special/submitted_tasks.jsp

EVRY - EAS Portal

Modify user	Modify user "eata6193": Generated By Policy Xpress	Completed	11/29/2012 5:18 PM	11/29/2012 5:19 PM	Global User "eata6193" and associated accounts updated successfully: (accounts updated: 1, unchanged: 0, failures: 0)
Assign user provisioning role	Assign user "eata6193" provisioning role "P_EAS_TESTCOMPA-TCAP_AO-Server-Gen_WebShop_OPR"	Completed	11/29/2012 5:18 PM	11/29/2012 5:18 PM	After:AssignProvisioningRoleEvent - Policy 'PX_Generate_UIDs' evaluated
Synchronize user	Synchronize user "eata6193"	Completed	11/29/2012 5:18 PM	11/29/2012 5:18 PM	There was no default workflow process mapped to this event.
Synchronize user	Synchronize user "eata6193"	Completed	11/29/2012 5:18 PM	11/29/2012 5:18 PM	There was no default workflow process mapped to this event.

Initiated Tasks

These tasks were created as part of initiating this task, and began executing immediately.

Description	Status	Priority	Initiated by	Submitted	Last Updated	Last Operation
No results.						

Prerequisite Tasks

These tasks must complete before this task can begin executing.

Description	Status	Priority	Initiated by	Submitted	Last Updated	Last Operation
No results.						

Subsequent Tasks

These tasks will begin executing after this task has completed.

Description	Status	Priority	Initiated by	Submitted	Last Updated	Last Operation
No results.						

Task History

Source	Description	Time
POLICYXPRESS	Set subjectEAS_ManageMyAccessRoles - Policy 'EAS Get User Manager's and Approving Manager's UIDs' evaluated	2012-11-29 17:11:40.893
POLICYXPRESS	Set subjectEAS_ManageMyAccessRoles - Rule 'When Approving Manager Is Not Set' was evaluated	2012-11-29 17:11:40.977
POLICYXPRESS	Set subjectEAS_ManageMyAccessRoles - Add Action 'Go To EAS Get Manager's Full Name and Email' performed	2012-11-29 17:11:41.027
POLICYXPRESS	Set subjectEAS_ManageMyAccessRoles - Policy 'EAS Get Manager's Full Name and Email' evaluated	2012-11-29 17:11:41.047
POLICYXPRESS	Set subjectEAS_ManageMyAccessRoles - Rule 'Set logical screen attributes' was evaluated	2012-11-29 17:11:41.07
POLICYXPRESS	Set subjectEAS_ManageMyAccessRoles - Add Action 'Manager Service User ID' performed	2012-11-29 17:11:41.197
POLICYXPRESS	Set subjectEAS_ManageMyAccessRoles - Add Action 'Manager Name' performed	2012-11-29 17:11:41.21

EVRY - EAS Portal - Windows Internet Explorer provided by EVRY

https://easi.evry.com/lan/inf/edb/eas/index.jsp?facesViewId=/app/page/special/submitted_tasks.jsp

EVRY - EAS Portal

Description	Status	Priority	Initiated by	Submitted	Last Updated	Last Operation
No results.						

Prerequisite Tasks
These tasks must complete before this task can begin executing.

Description	Status	Priority	Initiated by	Submitted	Last Updated	Last Operation
No results.						

Subsequent Tasks
These tasks will begin executing after this task has completed.

Description	Status	Priority	Initiated by	Submitted	Last Updated	Last Operation
No results.						

Task History

Source	Description	Time
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POLICY/PRESS	Set subjectEAS_ManageMyAccessRoles - Add Action 'Manager Name' performed	2012-11-29 17:11:41.21
POLICY/PRESS	Set subjectEAS_ManageMyAccessRoles - Add Action 'Manager Email' performed	2012-11-29 17:11:41.233
POLICY/PRESS	Set subjectEAS_ManageMyAccessRoles - Add Action 'Stop Processing' performed	2012-11-29 17:11:41.243
User comment by eata6193 (Will Operator)	I've joined the AAAAA project and I require access to WebShop block	2012-11-29 17:14:41.007
WORKFLOW	There was no workflow process mapped to this task.	2012-11-29 17:14:42.177

Refresh

Close